

BLOCH EXECUTIVE EDUCATION

OPEN ENROLLMENT 2017

Recruiting, Leading, and Managing Diverse Teams

Wednesday, November 29, 2017 | 9AM – 4PM

What You Will Learn

One of the distinguishing characteristics of great companies and great leaders is how to attract and fully leverage the talent of diverse individuals. This ability to design, lead and continuously challenge diverse teams to perform at a higher level is critical for any leader who desires to add value and “stand out from the crowd.”

The capacity to lead and manage diverse teams requires that leaders demonstrate key skills associated with emotional intelligence such as self-awareness and awareness of others. Beyond these foundational skills, leaders of diverse teams must also be savvy in creating synergy, aligning incentives, managing innovation, and resolving conflict.

By the end of the session, each participant will be able to:

- Understand how to develop a diversity strategy right for your team and your company.
- Explore different models of diversity in organizations.
- Identify ways to tap into the diversity within the team.
- Leverage attending and listening skills to balance task and consideration.
- Flex leadership style depending upon the task, type of team, and composition of team.

Key Topics

- Developing a Diversity Strategy
- The Work of Teams: Leveraging Talent in Organizations
- Emotional Intelligence: The Foundation of Team Intelligence and High Performance
- Design of Teams: Leaders as Architects of High Performing Teams
- Resolving Conflict: Clarity, Transparency, and Norms-The Triad of Team Accountability
- Team Leader: Catalyst, Lever, and Chief Celebrator!

Who Should Attend

Leaders, directors, managers, project managers, team leaders, and any member of a team seeking to acquire additional knowledge and skills. Human resource professionals are also welcome to learn how to embed team based principles in recruitment, selection, onboarding, compensation management, performance management, and disciplinary management.

About the Instructor



Pete Burney is Vice President of Diversity and Inclusion at JE Dunn. Previously he was the SVP for Supply Chain for Hallmark Cards, leading an organization of over 5000 people. Pete also served in the military in the 82nd Airborne. Pete earned his bachelor's at Louisiana State University and Agricultural and Mechanical College and his MBA from the University of Massachusetts at Amherst – Isenberg School of Management.



Dan Stifter is an Adjunct Instructor at UMKC and served for a decade on the Diversity Council while a senior executive at Hallmark Cards. Prior to Hallmark he worked for Coca-Cola in an international role and managed teams around the globe. Dan received his BA in Political Science/Economics from Lawrence University and his MBA from Marquette University.

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