

## **Sidne Gail Ward, Ph.D.**

Associate Dean  
Director – Global Management Education Initiatives  
Associate Professor of Information Systems  
Department of Management  
Henry W. Bloch School of Management  
University of Missouri, Kansas City  
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### **Research Interests**

Technology Choice, E-Learning, Electronic Commerce, Information Privacy, Management Support Systems.

### **Teaching Interests**

Decision Support Systems and Business Intelligence, Information Management, Managing the Information Systems Resource, International Business in Asia.

### **Experience**

Associate Dean, Henry W. Bloch School of Management, University of Missouri – Kansas City, Kansas City, Missouri, 2019 – present.

Chair – Department of Management, Henry W. Bloch School of Management, University of Missouri, Kansas City, Kansas City, Missouri, 2017 – 2019.

Interim Chair – Department of Management, Henry W. Bloch School of Management, University of Missouri, Kansas City, Kansas City, Missouri, 2013 – 2016.

Director – Global Management Education Initiatives, Henry W. Bloch School of Management, University of Missouri, Kansas City, Kansas City, Missouri, 2012 – present.

Associate Professor of Information Systems, Henry W. Bloch School of Management, University of Missouri, Kansas City, Kansas City, Missouri, 2002 – present.

#### **Courses taught:**

Global Immersion Capstone Experience: China (Graduate)  
International Study in Business: China (Graduate and Undergraduate)  
International Study in Vietnam (Graduate and Undergraduate)  
Decision Support Systems (Graduate)

Decision Support and Expert Systems (Graduate)  
Managing the Information Systems Resource (Undergraduate)  
Information Management (Undergraduate)  
Introduction to Management Information Systems (Undergraduate)

Member, Doctoral and Graduate Faculties 2000 – 2013, 2015 – present.

Visiting Professor, Kathmandu University School of Management, Lalitpur, Nepal, Summer 2010, Summer 2012, Summer 2013.

Course taught:  
Management Information Systems (MBA)

Guest lecturer:  
Management Information Systems (EMBA)

Fulbright Senior Scholar, Visiting Professor, Kathmandu University School of Management, Lalitpur, Nepal, Spring/Summer 2009.

Course taught:  
Management Information Systems (Graduate)

Secondary Instructor, Study Abroad, Henry W. Bloch School of Management, University of Missouri, Kansas City, Kansas City, Missouri, May/June 2007, May/June 2010, May 2012, April 2015, May/June 2015, March 2016, March 2018.

Support for courses:  
Special Topics in International: Study Abroad in Stockholm and Helsinki (Undergraduate and Graduate, 2007)  
International Study in Business: China (Undergraduate and Graduate, 2010)  
International Study in Business: Hong Kong (Undergraduate and Graduate, 2012)  
Global Initiatives in Management: China (Executive MBA, 2015)  
International Study in Business: Spain (Undergraduate and Graduate, 2015)  
Global Management Consultancy: South Korea (Graduate, 2016)  
Global Management Consultancy: Taiwan (Graduate, 2018)

Lecturer, International Seminars, École de Management, Euromed Marseille, Marseille, France. April 2005.

Course taught:  
Meeting the Challenges of Environmental Uncertainty through Information Systems (Undergraduate)

Assistant Professor of Management Information Systems, Henry W. Bloch School of Business and Public Administration, University of Missouri, Kansas City, Kansas City, Missouri, 1995-2002.

Courses taught:  
Management Information Systems (Graduate)

Data Base Management (Graduate)  
Decision Support and Expert Systems (Graduate)  
Introduction to Management Information Systems (Undergraduate)

Member, Doctoral and Graduate Faculties

Research Assistant, Information Systems, Anderson School of Management, University of California, Los Angeles, Los Angeles, California, 1987-1994.

Instructor, Division of Management, College of Business Administration, University of Oklahoma, Norman, Oklahoma, 1986.

Courses Taught:  
Microcomputer Applications in Business (Graduate)  
COBOL (Undergraduate)

Research Assistant, Department of Health, Physical Education, and Recreation, College of Arts and Sciences, University of Oklahoma, Norman, Oklahoma, 1985.

Research Assistant, Division of Marketing, College of Business Administration, University of Oklahoma, Norman, Oklahoma, 1983-1985.

## Education

**Ph.D.**, 1996, Anderson School of Management, University of California, Los Angeles, Los Angeles, California, Major Field: Information Systems, Advisor: Mark S. Silver, Dissertation: *The Effects of Decision Support Systems Features on Users' Decision-Making Behavior*.

**M.B.A.**, 1985, College of Business Administration, University of Oklahoma, Norman, Oklahoma.

**B.A.**, 1981, Russian Language and Literature. Department of Modern Languages, Literatures, and Linguistics, College of Arts and Sciences, University of Oklahoma, Norman, Oklahoma.

## Publications in Refereed Journals

"Be a Fulbright Scholar - Lessons and Experiences of AIS Fulbright Scholars" (with Albert L. Harris, Mary Granger, J. P. Allen, and Kate Kaiser), *Communications of the Association for Information Systems*, vol. 33, article 29, 2013.

"Does 'IT Doesn't Matter' Matter?: A Study Of Innovation And Information Systems Issues" (with Arthur H. Gilbert, Jr. and Roger Alan Pick), *Review of Business Information Systems*, vol. 16, no. 4, 2012, pp. 177-186.

"Understanding Market Concentration: Internet-based Applications from the Banking Industry," (with Fred Hays), *Journal of Instructional Pedagogies*, vol. 5, 2011, pp. 1-15.

"Consumer Behavior in Online Auctions: An Examination of Partitioned Prices on eBay," (with John M. Clark), *Journal of Marketing Theory and Practice*, vol. 16, no. 1, 2008, pp. 57-66.

"Environmental Uncertainty and CIOs' Assessments of Information Systems Issues," (with Arthur H. Gilbert and Roger A. Pick), *Issues in Information Systems*, vol. 4, no. 2, 2003, pp. 741-747.

"Effects of Environmental Uncertainty on Perception of Information Systems Issues," (with Arthur H. Gilbert and Roger A. Pick), *Review of Business Information Systems*, vol. 7, no. 3, 2003, pp. 49-60.

"Bidder Experience in Online Auctions: Effects on Bidding Choices and Revenue," (with John M. Clark), *Journal of Business and Economics Research*, vol. 1, no. 2, February 2003, pp. 81-88.

"Bidding Behavior in Online Auctions: An Examination of the eBay Pokémon Card Market," (with John M. Clark), *International Journal of Electronic Commerce*, vol. 6, no. 4, Summer 2002, pp. 139-155.

"Continuing Information Systems Issues: A Comparison of the Manufacturing and Nonmanufacturing Sectors," (with Arthur H. Gilbert and Roger A. Pick), *Journal of Applied Business Research*, vol. 17, no. 4, Fall 2000, pp. 27-36.

"Perennial Management Data Systems Issues in U.S. Manufacturing Firms," (with Arthur H. Gilbert and Roger A. Pick), *Industrial Management & Data Systems*, vol. 100, no. 7, 2000, pp. 325-329.

"Decision Support for What-If Analysis and the Confirmation Bias," *The Journal of Computer Information Systems*, vol. 40, no. 4, Summer 2000, pp. 84-92.

"The Role of the CIO: Enduring MIS Issues," (with Arthur H. Gilbert and Roger A. Pick), *The Journal of Computer Information Systems*, vol. 40, no. 1, Fall 1999, pp. 8-16.

"Illusive Effects on the Diffusion of an Innovation: A Comment" (with E. Burton Swanson, Mary K. Fuller, Sarma Nidumolu, and Neil Ramiller), *Management Science*, vol. 37, no. 11, November 1991, pp. 1500-1502.

#### **Refereed Proceedings/Presentations at Academic Conferences**

"How do you Choose What to Use? Technology Choice When You Have So Much," (with Tamilla Mavlanova and Mark Silver), *SIGHCI (Special Interest Group on Human-Computer Interaction) 2013 Proceedings*, paper 3, December 15, 2013, Milan, Italy.

"Geographic Information Systems and the Nonprofit Sector: The Last Frontier?" (with Brent Never), Proceedings of the 18th Americas Conference on Information Systems, August 9-11, 2012, Seattle, Washington, USA.

"Understanding Market Concentration: Internet-based Applications from the Banking Industry," (with Fred Hays), Academy of Business Disciplines Proceedings 2010: Twelfth Annual Conference, November 10-13, 2010, Ft. Myers Beach, Florida, USA.

"Internationalizing the Curriculum and the Instructor – Lessons from Teaching the Information Systems Core Course in Nepal," Proceedings of the 16<sup>th</sup> Americas Conference on Information Systems, August 12-15, 2010, Lima, Peru.

"Discretionary Use of Ancillary Course Materials: Impacts on Student Performance on Exams," Proceedings of the International Conference on Informatics Education and Research (AIS SIGED:IAIM), December 7-9, 2007, Montreal, Quebec, Canada.

"Browser-Based Applications: Positive or Negative Transference?" (with Mark Silver), Proceedings of the Tenth Americas Conference on Information Systems, August 6-8, 2004, New York, New York, USA, pp. 3169-3176.

"Browser-Based Applications: Positive Transference or Interference?" (with Mark Silver), Proceedings of the Thirteenth International Conference on World Wide Web, May 17-22, 2004, New York, New York, USA, pp. 426-427.

"Bidder Experience in Online Auctions: Effects on Bidding Choices and Revenue," (with John M. Clark), International Business and Economics Research Conference, October 7-11, 2002, Las Vegas, Nevada.

"Bidding Behavior in Virtual versus 'Live' Auctions: An Examination of the eBay Collectibles Market," (with John M. Clark), Proceedings of The 2000 Americas Conference on Information Systems, August 10-13, 2000, Long Beach, California.

"The Impact of Perceived Environmental Uncertainty on the Prioritization of Continuing Information Systems Issues," (with Arthur H. Gilbert) Western Decision Sciences Institute Twenty-Ninth Annual Meeting, April 18-22, 2000, Maui, Hawaii.

"Initial Internet Awareness and Organizational Innovativeness: An Examination of Root Domain Names," (with Ahmed Shabana), Proceedings of the Fifth Americas Conference on Information Systems, Milwaukee, Wisconsin, USA, August 13-15, 1999, pp. 265-267.

"Tenancy Relationships: The Case of Anchor Tenants in 'Real' and Virtual Malls and Communities," (with Ahmed Shabana and Maha El-Shinnawy), Proceedings of the Fourth Americas Conference on Information Systems, Baltimore, Maryland, USA, August 14-16, 1998, pp. 345-347.

"The World Wide Web and Decision Support: Perceptions and the Confirmation Bias," Ahmed Shabana), Proceedings of the Americas Conference on Information Systems, Phoenix, Arizona, USA, August 16-18, 1996, pp. 265-267.

### **Working Papers**

Lexical and Sequential Variety in Organizational Processes: Some Preliminary Findings and Propositions, (with Brian T. Pentland, Malu Roldan, Ahmed Shabana, and Louise Soe), The Center for Coordination Science Working Paper #195, Sloan School of Management, Massachusetts Institute of Technology, August 1994.

*The Effects of the Confirmation Bias on Users of a Decision Support System for a Lease or Buy Decision*, Information Systems Working Paper #6-91, John E. Anderson Graduate School of Management, University of California, Los Angeles, Los Angeles, California, 1991.

### **Other Presentations**

"Using Blackboard in Instruction," Visiting Nanjing University of Science and Technology Executive Education Program, Henry W. Bloch School of Management Executive Education, University of Missouri, Kansas City, November 5, 2013, Kansas City, Missouri, USA (Invited Presentation).

"Study Abroad and a Global Mindset: Creating Learning Environments Enriched with Diverse Views and People," Chinese Student Affairs Program, Henry W. Bloch School of Management Executive Education, University of Missouri, Kansas City, September 18, 2012, Kansas City, Missouri, USA (Invited Presentation).

"Big Data – Riding the Data Tsunami: Sink or Swim?" Management Update, Bloch School Management Professional Development Seminar, March 2, 2012, Kansas City, Missouri, USA.

"Information Systems for Innovation," BBA Students, Kathmandu University School of Management, November 22, 2011, Lalitpur, Nepal (Invited Presentation).

"Information Systems and Environmental Uncertainty," MBA Students, Kathmandu University School of Management, November 22, 2011, Lalitpur, Nepal (Invited Presentation).

"Perceived Environmental Uncertainty and Information Systems Issues in Nepal," (with Binod Shrestha and Roger Pick), Management Research Colloquium, Henry W. Bloch School of Management, University of Missouri, Kansas City, November 9, 2011, Kansas City, Missouri, USA.

"International Business Travel," Honors Colloquium, University of Missouri, Kansas City, October 19, 2011, Kansas City, Missouri, USA (Invited Presentation).

"Information Systems for Managing and Innovation," MBA Faculty and Students, Manipur Institute of Management Studies, Manipur University, July 28-July 31, 2011, Imphal, Manipur, India (Invited Presentation).

"Information Systems for Managing," MBA Students, Kathmandu University School of Management, July 25, 2011, Lalitpur, Nepal (Invited Presentation).

"Nepal: Starting the Revolution in the Roof of the World," Executive MBA Program, Henry W. Bloch School of Management, Henry W. Bloch School of Management, University of Missouri-Kansas City, Kansas City, MO, USA, April 19, 2011.

"Information Systems Education in Nepal," Role of Fulbright Programs in Promoting Educational Collaborations: A Conference for Fulbright Scholars in South Asia, United States – India Educational Foundation, March 2-4, 2009, Kolkata, West Bengal, India (Invited Presentation).

"Best Practices in MBA Programs in North America," Kathmandu University School of Management, February 25, 2009, Lalitpur, Nepal (Invited Presentation).

"Consumer Relationship Management Software for the Hotel Industry," Center for Citizen Initiatives Productivity Enhancement Program, Russian Hotel & Hospitality Delegation, Bloch School of Business and Public Administration, University of Missouri-Kansas City, October 14, 2004, Kansas City, Missouri (Invited Presentation).

"Information Technology Offshoring in Central and Eastern Europe," Antioch Education Abroad: Europe in Transition Program, March 3, 2004, Berlin, Germany (Invited Presentation).

"Environmental Uncertainty and CIOs' Assessments of Information Systems Issues," (with Arthur H. Gilbert and Roger A. Pick), International Association for Computer Information Systems Conference, October 1-4, 2003, Las Vegas, Nevada.

"Buyer Behavior in Virtual Auctions: An Examination of the Total Cost of Winning in the eBay Collectibles Market," (with John M. Clark), Missouri Valley Economic Association 37th Annual Meeting, February 22-24, 2001, Kansas City, Missouri.

"The Effects of Decision Support Systems Features on Users' Decision-Making Behavior," INFORMS Los Angeles Spring National Meeting, Los Angeles, California, April 23-26, 1995.

"Lexical and sequential variety in organizational routines: A comparative study of knowledge intensive customer service work," Process-Oriented Views of Organizational Structure, Technology, and Design Symposium, Organization and Management Theory Division, Academy of Management, Dallas, Texas, August 1994 (with Brian Pentland, Ahmed Shabana, Louise Soe, and Malu Roldan).

"The Effects of Decision Support Systems Features on Users' Decision-Making Behavior," Doctoral Students in Information Systems of Southern California Meeting, University of Southern California, Los Angeles, October 29, 1993 (Invited Presentation).

"A Framework for Studying Decision Support Systems and Systematic Cognitive Biases," TIMS/ORSA Joint National Meeting, Washington D.C., April 25-27, 1988 (with Mark S. Silver).

## **Panels**

"U.S. – China Trade and Investment: Understanding the Big Picture," International Business Conference, Edgar Snow Symposium, Kansas City, Missouri, USA, October 4 – 6, 2018 (moderator, with panelists Eric Branstad, Liu Xinsheng, Toby Rush, Chu Fang; and respondent Virginia Harper Ho).

"Emerging Opportunities in U.S. – China Trade and Investment," International Business Conference, Edgar Snow Symposium, Kansas City, Missouri, USA, October 4 – 6, 2018 (moderator, with panelists Frederick Jiang, Narbeli Galindo, Fang Shen, and Darcy Howe).

"UMKC, Edgar Snow, Collaboration with China on Entrepreneurship and the Arts," 16<sup>th</sup> Biennial Edgar Snow Symposium, Kansas City, Missouri, USA, October 16-18, 2014 (with David Donnelly, Ma Canrong, Bonnie Postlethwaite, Li Lanfeng, Zhang Hao, Xu Changjung, Peter Witte, Zhang Beili, Chen Yi, and Zhou Long).

"Innovation/Entrepreneurship," 15<sup>th</sup> Biennial Edgar Snow Symposium—People-to-People Exchange: Innovation, Friendship, Harmony, Beijing, China, October 9-11, 2012 (with Jiang Jinghong, Song Guoxing, He Deping, Shi Baomin, Ren Xinglei, Li Jian, Wang Guoqing, Yabo Lin, Scott Wagner, and Gao Zhendong (moderator)).

"Eco-Economy," 15<sup>th</sup> Biennial Edgar Snow Symposium—People-to-People Exchange: Innovation, Friendship, Harmony, Beijing, China, October 9-11, 2012 (co-moderator with Gu Pine (co-moderator), Zhou Feng, Lin Zhangxi, Bob Tansey, and Bill Nesmith).

"Be a Fulbright Scholar - Lessons and Experiences of AIS Fulbright Scholars," Americas Conference on Information Systems, Seattle, Washington, U.S.A., August 9-11, 2012 (with Mary Granger, Al Harris, J. P. Allen, and Kate Kaiser).

"Update Asia," Executive MBA Program, Henry W. Bloch School of Management, University of Missouri-Kansas City, Kansas City, MO, USA, February 18, 2012 (with Jae Jung, David Lambertson, Clyde D. Stoltenberg, Marilyn Taylor, Norihito Tanaka, Xiaohua Yang, and Cal Downs).

"Fulbright Fellowships Much more than just Academics! The essence is promotion of mutual understanding," Role of Fulbright Programs in Promoting Educational Collaborations: A Conference for Fulbright Scholars in South Asia, United States – India Educational Foundation, Kolkata, West Bengal, India, March 2-4, 2009 (with Peter K. Moran, Paul O. Phelps, Charles S. Pryor, Smriti Singh, David Shapiro, and John Zimmerman).

"Virtual Network for Professional Development: Report on the DISSC Collaboration," Association for Information Systems Meeting, Pittsburgh, Pennsylvania, August 25-27, 1995 (with Dennis Galletta, Margaret Elliott, Marla Greenman, Ahmed Shabana, and Louise Soe).

## **University of Missouri-Kansas City Service**

### **UMKC Campus – Service**

Member, International Advisory Council, 2018 – present.  
Member, General Education 2.0 Social & Behavioral Sciences Subcommittee, 2018 – present.  
Member, Summer Session Task Force, 2017 – present.  
Co-organizer, Presenter, “Spotlight on Fulbright,” a workshop for UMKC faculty and staff, 2012.  
Member, Fulbright Campus Review Committee for U.S. Student Program Applications, 2011 – 2014.  
Member, Latina(o)/Chicana(o) Program Director Search Committee, 2010-2011.  
Member, Honors Program Advisory Committee, 2006-2008.  
Member, Faculty Library Committee, 1995-2006.

**Bloch School – Service**

Member, Non-Tenure-Track Faculty Search Committee, 2019.  
Member, BBA Curriculum Task Force, 2018 – 2019.  
Member, Endowed Chair of Risk Management/Associate/Full Professor Search Committee, 2018.  
Chair, Bloch School Oversight Committee, 2016 – 2019.  
Member, Bloch School Diversity Action Planning Group, 2015-2016.  
Member, Bloch School Dean Search Committee, 2013-2014.  
Co-founder and Co-coordinator, Management Research Colloquium, 2011-2012.  
Member, Faculty Research and Awards Committee, 2011-2012, 2012-2013, 2013-2014, 2014-2015, 2015-2016.  
Member, AACSB Programs Committee, 2006-2008, 2009-2010, 2010-2011, 2011-2011.  
Member, International Activities Ad Hoc Group, 2007-present.  
Member, Interdisciplinary Ph.D. Faculty, 2001-2013.  
Chair, AACSB BBA International Course Task Force, 2010.  
Faculty Advisor, Bloch School Student Association, 2004-2009.  
Member, AACSB Programs MBA Revision Subcommittee, 2007-2008.  
Mentor, Student Podcast Pilot Project, 2006-2008.  
Member, Faculty Evaluation Task Force, 2006-2008.  
Faculty Chapter Secretary/Treasurer, Bloch School Delta Chapter of Beta Gamma Sigma, 1997-2008.  
Member, AACSB Programs Assessment Subcommittee, 2007.  
Member, AACSB Programs: Business Minor Subcommittee, 2006-2007.  
Member, Bloch School Fellows Program Committee, 2006-2007.  
Member, Bloch School Web Site Task Force, 2005-2007.  
Member, International Business Faculty Fellows, 2004-2007.



Member, Ewing Marion Kauffman/Missouri Endowed Chair in Entrepreneurial Leadership Search Committee, 2005.

Member, Undergraduate Workgroup, 2003-2004, 2005.

Member, Doctoral and Graduate Faculty Nominating Committee, 2000-2001, 2004-2005.

Member, Computer Committee, 1996-1997, 1998-1999, 2001-2005.

Member, Faculty Scholar Award Nominating Committee, 2004.

Member, Ad hoc Committee for Development of an Undergraduate Management Information Systems Major, 1999-2000.

### **Department – Service**

Member, Assistant Professor of Strategic Management Search Committee, 2017 – 2018.

Ex Officio Member, Assistant Professor of OB/HR Search Committee, 2015-2016.

Member, Assistant Professor of Management Information Systems Search Committee, 2015-2016.

Chair, Management Department Chair Search Committee, 2012-2013.

Chair, Assistant Professor of Strategic Management Search Committee, 2012-2013.

Member, Ad Hoc Management Department Strategic Planning Committee, 2011-2012.

Member, Management Department Promotion and Tenure Committee, 2010-2013.

Member, Assistant Professor of Strategic Management Search Committee, 2009-2010.

Member, Finance, Information Management, and Strategy Department Tenure and Promotion Committee, 2006-2010.

Chair, Assistant Professor of International Business Search Committee, 2006-2007.

Member, Assistant Professor of Management Information Systems Search Committee, 2000.

### **Other UMKC Units – Service**

Member, Honors College Strategic Planning Advisory Committee 2019-present.

### **Editorial Board Activities**

Advisory and Review Board Member, *Journal of Business and Management Research*, ISSN 2467-9267, 2014-present.

### **Editorial Review Activities**

Associate Editor, Global Information Systems Track, International Conference on Information Systems, Seoul, Republic of Korea, 2017.

Program Committee, MWAIS (Midwest Association for Information Systems) 12<sup>th</sup> Annual Conference, Springfield, IL, USA, 2017.

Associate Editor, IS Curriculum and Education Track, International Conference on Information Systems, Auckland, New Zealand, 2014.

Associate Editor, IS Curriculum and Education Track, International Conference on Information Systems, Milan, Italy, 2013.

Associate Editor, IS Curriculum and Education Track, International Conference on Information Systems, Orlando, Florida, USA, 2012.

Track Co-Chair, Technology convergence and the impact on “e-life”, Workshop on E-Business (WEB), Shanghai, China, 2011.

Associate Editor, Human Behavior and Information Technology Track, International Conference on Information Systems, Paris, France, 2008.

#### **Ad hoc Reviews - Journals**

*Journal of the Association for Information Systems*, 2014.

*Journal of Management Information Systems*, 2013, 2014.

*Communications of the Association for Information Systems*, 2012, 2013.

*Information & Management*, 2013, 2015.

*Information Technology for Development*, 2009, 2010, 2011.

*International Journal of Electronic Commerce*, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2011.

*Tourism Management*, 2008.

*International Journal of Human-Computer Interaction*, 2004, 2005.

*Decision Sciences*, 2003.

*Information Systems Research*, 2003.

*Issues in Information Systems*, 2003.

*Journal of Organizational Computing*, 1997, 1998.

#### **Ad hoc Reviews – Conferences**

European Conference on Information Systems (ECIS), Istanbul, Turkey, 2016.

Workshop on Locational Analytics and Big Data: Foundations, Emerging Applications, and Research (Association for Information Systems Special Interest Group on Geographic Information Systems, SIGGIS), Fort Worth, Texas, USA, 2015.

International Conference on Information Systems (ICIS), Milan, Italy, 2013.

Information and Communication Technologies in Global Development Workshop (Association for Information Systems Special Interest Group on Global Development, SIG GlobDev), Paris, France, 2008; Phoenix, AZ, USA, 2009; St. Louis, MO, USA, 2010; Shanghai, China, 2011.

Mediterranean Conference on Information Systems (MCIS), Limassol, Cyprus, 2011.

Americas Conference on Information Systems (AMCIS), Long Beach, CA, USA, 2000; Boston, MA, USA, 2001; New York, NY, USA, 2004; Lima, Peru, 2010; Seattle, WA, USA, 2012; Chicago, IL, USA, 2013; Fajardo, Puerto Rico, USA, 2015.

International Conference on Informatics Education and Research (Association for Information Systems Special Interest Group on Education: International Academy for Information Management, AIS SIGED:IAIM), Montreal, Quebec, Canada, 2007, Paris, France, 2008; Phoenix, AZ, 2009.

Pacific Asia Conference on Information Systems (PACIS), Auckland, New Zealand, 2007.

International Association for Computer Information Systems (IACIS) Conference, Las Vegas, NV, USA, 2003.

#### **Ad hoc Reviews – Others**

*Handbook on Decision Support Systems*, 2006.

*The Internet Encyclopedia*, 2002.

#### **Conference Service Activities**

Session Chair, SIGHCI (Special Interest Group on Human-Computer Interaction) Workshop, Milan, Italy, 2013.

Conference Committee, Ancillary Meetings Co-Chair, International Conference on Information Systems, Shanghai, China, 2011.

Session Chair, E-Government Track, Workshop on E-Business (WEB), Shanghai, China, 2011.

Conference Committee, Local Arrangements Co-Chair, International Conference on Information Systems, St. Louis, Missouri, USA, 2010.

Session Chair, Human Behavior and Information Technology Track, International Conference on Information Systems, Paris, France, 2008.

Session Chair, International Business and Economics Research Conference, Las Vegas, NV, USA, 2002.

Session Chair, Americas Conference on Information Systems, Milwaukee, WI, USA, 1999.

Session Chair, Americas Conference on Information Systems, Baltimore, MD, USA, 1998.

#### **Other Professional Service Activities**

Peer Reviewer, Grant Proposal, NSF, 2018.

Peer Reviewer, Grant Application, University of Missouri Research Board, 2012.

Peer Reviewer, South and Central Asia Regional Peer Review Committee for the Core Fulbright Scholar Program, Institute of International Education, Council for International Exchange of Scholars, United States Department of State Bureau of Educational and Cultural Affairs, 2011-2012, 2012-2013, 2013-2014.

External Assessor, Grant Application, Social Sciences and Humanities Research Council of Canada, 2009-2010.

External Reviewer, Promotion and Tenure Candidate File, Department of Finance, Real Estate, and Decision Sciences, W. Frank Barton School of Business, Wichita State University, 2007.

Participant, KTO Chicago/Global Tracks, Korea EMBA/MBA Educational Site Inspection Trip, March 2007.

Co-founder and Coordinator, Doctoral Students in Information Systems of Southern California, 1994-1996.

## **Grants**

### **External Grants**

Fulbright Senior Scholar Award 2009, \$30,000. Funded a combined teaching/research award to lecture and conduct research at the Kathmandu University School of Management, Kathmandu, Nepal on impacts of information systems and e-learning.

### **University of Missouri – Kansas City Grants**

Office of Research Services Travel Grant 2007, \$450. Travel to the International Conference on Informatics Education and Research to present research on student usage of ancillary course materials and impacts on performance.

Sponsored Programs and Research Support Travel Grant 2003, \$450. Travel to the International Association for Computer Information Systems Conference to present research on environmental uncertainty and information systems issues.

Sponsored Programs and Research Support Travel Grant 2002, \$450. Travel to the International Business and Economics Research Conference to present research on bidder experience and online auctions.

Office of Research Administration Travel Grant 2000, \$450. Travel to the Americas Conference on Information Systems to present research on bidder behavior and online auctions.

Office of Research Administration Travel Grant 1999, \$400. Travel to the Americas Conference on Information Systems to present research on Internet awareness of Fortune 500 companies.

Office of Research Administration Travel Grant 1998, \$350. Travel to the Americas Conference on Information Systems to present research on virtual malls.

Office of Research Administration Travel Grant 1996, \$344. Travel to the Americas Conference on Information Systems to present research on biases and decision support via theWeb.

### **Bloch School Grants**

New Horizons Travel Grant 2012, \$500. Travel to the Americas Conference on Information Systems in Seattle, Washington, U.S.A. to present a paper on adoption of geographic information systems by non-profit organizations and serve as a panelist on a panel promoting the Fulbright program.

New Horizons Travel Grant 2010, \$500. Travel to the Americas Conference on Information Systems in Lima, Peru to present a paper on teaching the Information Systems core course in Nepal.

New Horizons Travel Grant 2007, \$500. Travel to the International Conference on Informatics Education and Research to present research on student usage of ancillary course materials and impacts on performance.

Kemper Summer Research Grant 2007, \$12,000. Funded research on online course materials and student performance.

Kemper Summer Research Grant 2006, \$12,000. Funded research on consistency and learning of user interfaces.

Kemper Summer Research Grant 2005, \$12,000. Funded research involving theory development on user expectations and feature implementation in browser-based applications.

New Horizons Travel Grant 2004, \$250. Travel to the Americas Conference on Information Systems to present research on transference in the usage of browser-based applications.

Kemper Summer Research Grant 2004, \$10,000. Funded research on transference and interference and browser-based applications.

New Horizons Travel Grant 2003, \$500. Travel to the International Association for Computer Information Systems Conference to present research on environmental uncertainty and information systems issues.

Kemper Summer Research Grant 2003, \$5,000. Funded research on financial planning and biases in decision making.

New Horizons Travel Grant 2002, \$500. Travel to the International Business and Economics Research Conference to present research on bidder experience and online auctions.

Kemper Summer Research Grant 2002, \$5,000. Funded research on bidder experience in online auctions.

Teaching and Research Enhancement Software Grant 2001, \$500.

Kemper Summer Research Grant 2001, \$5,000. Funded research on bidder behavior in online auctions.

Teaching and Research Enhancement Software Grant 2000, \$120. Funded acquisition of web editing software to support student projects.

Laura and Richard Cray Grant for Innovative Teaching 2000, \$2000. Funded acquisition of a web server to enable students to pursue the goals of creating complex web sites and learning about server functions.

New Horizons Travel Grant 2000, \$500. Travel to the Americas Conference on Information Systems to present research on bidder behavior and online auctions.

Kemper Summer Research Grant 2000, \$5,000.

New Horizons Travel Grant 1999, \$500. Travel to the Americas Conference on Information Systems to present research on Internet awareness of Fortune 500 companies.

Kemper Summer Research Grant 1999, \$5,000. Funded research on factors influencing Fortune 500 companies' decisions to register Internet domain names.

New Horizons Travel Grant 1998, \$500. Travel to the Americas Conference on Information Systems to present research on virtual malls.

Kemper Summer Research Grant 1998, \$5,000. Funded research on information retrieval via the Web and biases in information search.

Kemper Summer Research Grant 1997, \$5,000.

New Horizons Travel Grant 1996, \$421. Travel to the Americas Conference on Information Systems to present research on biases and decision support via the Web.

Kemper Summer Research Grant 1996, \$5,000.

### **Honors and Awards**

Fulbright Senior Scholar 2009.

Best Paper Award, International Business and Economics Research Conference, "Bidder Experience in Online Auctions: Effects on Bidding Choices and Revenue," (with John M. Clark) 2002.

Bloch School Outstanding Research Presentation 1999-2000, 2000-2001.

GE Foundation Fellowship, UCLA, 1990-1991.

Information Systems Associates Fellowship, UCLA, 1986-1990.

Beta Gamma Sigma Honor Society 1986.

### **Professional Organizations**

Academy of Management (2015 – 2018)

Organizational Communications and Information Systems Division (2015 – 2018)

Association for Information Systems (1995 – present)

College of Academic Leadership (2015 – present)

Special Interest Group on Education (SIGED) (2007 – present)

Special Interest Group on Human-Computer Interaction (SIGHCI) (2013 – present)

Special Interest Group on ICT and Global Development (SIG GlobDev) (2008 – present)

Special Interest Group on Geographic Information Systems (SIG GIS) (2012 – 2017)

Fulbright Association (2010 – present)

International Relations Council (2012 – present)

### **Ph.D. and M.Phil Program Activities**

"Users' quality perceptions and continuance intentions in the context of microblogging and Twitter," Winnie Xu, M.Phil. Thesis, City University of Hong Kong, External Examiner with Doug Vogel, Christoph Schneider (Supervisor), August 2012.

"Leveraging User Interests and Resources for Better User Contribution in Wikipedia," Zhao Jing, Ph.D. Thesis, City University of Hong Kong/University of Science and Technology of China, External

Examiner with Dou Wenyu (Committee Chair), Robert Davison, Hu Taizhong, Yu Yugang, Christian Wagner (Supervisor), May 2011.

### **Community Service**

Member, Yan'an – Kansas City Sister City Committee, Sister Cities International, 2018 – present.

Member, Global Cities Initiative Steering Committee of Greater Kansas City, Kansas City, MO, USA 2015-2017.

Member, GCI: Export Services Work Group, 2016.

Member, GCI: Metrics Work Group, 2015-2017.

Board Member, Edgar Snow Memorial Foundation, Kansas City, MO, USA, 2011-present.

Vice President, 2019-present.

Committee Chair, Finance Committee, 2019-present.

Symposium Organizing Committee, Edgar Snow Symposium, Kansas City, Missouri, USA, October 2018.

Symposium Organizing Committee, Edgar Snow Symposium, Kansas City, Missouri, USA, October, 2014.

Chair, Eco-Economy and Innovation/Entrepreneurship Committee, Edgar Snow Symposium, Beijing, China, October 9-11, 2012.

Board Member, International Relations Council – Kansas City, Kansas City, MO, USA, 2015-present.

Member, Education Committee, 2015-present.

### **Professional Experience**

Partner, Registered Agent, Tiger, LLC, Overland Park, Kansas, 2009 – present.

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1 October 2019